



European Partnership for  
Supervisory Organisations  
in Health Services and Social Care

## **EPSO interactive working session for methodology of risk assessment for Bulgarian Executive Agency "Medical Audit" (EAMA)**

**Date and place: 19th – 21st March, 2017**

**Bulgarian Red Cross Headquarters, Knyaz Dondukov Blvd 61, Sofia, Bulgaria.**

### **PARTICIPANTS:**

- EPSO Experts;
- 10 persons from EAMA staff;
- a limited number of observers from the EPSO Risk working group (travel and hotel costs are at own expenses); EPSO will invite the members of the working group.
- a limited number of inspectors from other Balkan countries and Baltics (travel and hotel costs are at own expenses); the inspectors are invited by EAMA.

(The invited inspectors and observers get the opportunity to join the debate and give feedback from their own experience – good and bad practices).

**AIM:** To help EAMA to develop a methodology for national risk assessment. To advise and help EAMA with implementing their new project to develop a software application and website for risk assessment of health providers similar to other EPSO member countries.

### **PARTICIPATING EPSO EXPERTS:**

- **Klas Öberg (Sweden)**, EPSO advisor, Senior advisor at IVO (Swedish Health and Social Care Inspectorate), former Head of Department of Analytics and Development at IVO (Swedish Health and Social Care Inspectorate).
- **Andrew Terris (New Zealand/UK)**, EPSO advisor, independent consultant specializing in integration and the design of systems to support effective process and outcomes.

### **SUPPORT AND ORGANISATION:**

- Joeske Vos, EPSO General Secretary and Director at EURinSPECT .
- Mari Murel, Research and Policy officer at EPSO.

### **SHORT OVERVIEW OF THE PROGRAMME:**

**Day 1: Experts Pre-meeting with a small group of EAMA staff** (about 3 EAMA representatives).

#### **Afternoon:**

- Getting more familiar with each other and with the Bulgarian regulatory system and the plans with the first national health care info system;

- Klas Öberg presenting shortly the Swedish process of implementation of EPSO Risk model and first conclusions of which elements were most useful for the best results;
- Input from Andrew Terris and other experts from their experience with general risk assessment methodology implementation in health care and the best examples;
- Developing together a first draft model, discussing the main outlines and preparing for the interactive working sessions of Day 2 and 3.

**DAY 2: Interactive working session with all the participants including observers from the EPSO Risk working group and inspectors from other Balkan countries and Baltics**

**Morning:**

- The experts are presenting and discussing the draft model for EAMA to the group followed by working sessions. The aim of this day is to get the right scope and mark out the challenges and possible problems and solutions for further development of the risk based supervisory model for Bulgaria.

**Afternoon:**

- Continuation of morning session.

**DAY 3: Reflection and feedback session with all participants including observers from the EPSO Risk working group and inspectors from other Balkan countries and Baltics**

**Morning:**

- Reflection and discussion of the EAMA draft model within the group.
- Discussion of the further process and the possible future involvement of experts, guest countries or EPSO risk working group members.

**Afternoon:**

- Meeting with the EPSO RISK working group members to discuss:
  - experiences and possibilities how the Bulgarian pilot could contribute to development a European framework for risk approach by supervisory organisations;
  - possible improvement of national risk based practices by using the EPSO approach of experimental try out of arrangements to verify or falsify assumptions from national practices.
  - Discuss the first input and outcomes of the EPSO Best performing risk indicators.