

**Feedback reference to : Follow- up training organized in co-operation between Stichting Eurinspect , the WHO Kosovo, , the University Hospital Clinical Services of Kosovo (SHSKUK) and the Ministry of Health of Kosovo**

**Van:** miftar zenelaj [[mailto:m\\_zenelaj@hotmail.com](mailto:m_zenelaj@hotmail.com)]

**Verzonden:** donderdag 16 juni 2016 09:48

**Aan:** [jmvos@eurinspect.eu](mailto:jmvos@eurinspect.eu)

**Onderwerp:** FW: Report of Kosovo Shtime Programme april 2016

Dear Mrs. Jooske and Prof. Eric,

First of all, please accept warmest greetings from my side and from the staff of the Integration Rehabilitation Center for Chronic Psychiatric patients in Shtime, and I would like to thank you for your precious efforts in building the capacities of the IRCCPP staff in Shtime. This cycle of training was more than necessary for us, and based on your advice and suggestions, we have acquired new knowledge and European practices in treating people with mental health disorders.

I have read your report with utmost attention and I agree with your impressions regarding the report you are about to send to WHO.

I have only one suggestion, the one you have already mentioned, which has to do with the investments, particularly in the laundry room, kitchen and in the rehabilitation unit. I would kindly ask you to highlight this as a matter of urgency so that these issues are addresses and put into function as soon as possible.

I take this opportunity to inform you that the mental health of our patients in general is very good.

- Psycho-therapy and psycho-education are continuing according to your advice,
- Cooperation with the families of the patients is at a satisfactory level,
- Visits of our patients to their families are becoming more frequent,
- Visits to the town by the patients jointly with a social worker and on their own is functioning well,
- Picnics out of the center have started to take place as the weather conditions are improving.
- The personal hygiene of our patients is relatively good.

Finally, I would like to thank you again and hope to see you again soon.

My warmest regards,

Dr. Miftar & IRCCPP staff